



Live HD CGR Webcasting Information

Your clients can view groups at The City Group Rooms from their home, office or anywhere in the world with our Live HD CGR webcasting service.

Live HD CGR webcasting is a secure one-way video stream using the internet in resolutions up to High Definition (HD). It is not a video conference or Skype call, there is no option for the viewer to be seen or heard. The service is easy to use and can be accessed from almost any PC/Mac/iPad/tablet/iPhone or Android phone. We are always happy to organise a test well in advance of the job, to help ensure a trouble-free webcast.

Backed by fibre optic links and worldwide network of servers there is virtually no limit to the number of viewers or their location.

For each project we email a unique link to the project manager in advance of the scheduled groups. Accessing the webcast is usually as easy as clicking on the link. If links are not enabled in your email program, then copy the link and paste it into your web browser.

We also offer the option of Live CGR HD Webcasting & Web Archiving; where in addition to live webcasting, a copy of the group remains online for a month. There it can be readily viewed with the ability to skip, fast forward and rewind.

As an alternative to our Live HD CGR Webcasting service, you can choose a third party service like FocusVision or StreamTeam.

We offer Live CGR HD Webcasting from all our rooms Sydney City, North Sydney Parramatta & Hurstville

Technical Information

- To view you need almost any web browser that can run HTML5 or Flash. (you do not require flash) If you have Flash it is best to have the latest version to check your version go here; <http://www.adobe.com/software/flash/about/>
To download the latest Flash Player go here; <http://get.adobe.com/flashplayer/>
- If you are behind a corporate firewall, streaming must be allowed through it. (It will attempt to stream over these ports; 1 - RTMP over TCP port 1935, 2 - RTMP over TCP port 443 (https) 3 - RTMP over TCP port 80 (http) 4 - RTMP tunnelling in HTTP on TCP port 80 (HTTP) if your firewall blocks all these ports (which is unusual) you will not be able to view the webcast. It is preferable to use RTMP over HTTP
- If you connect to your office network remotely via a VPN, it is recommended to disconnect from the VPN before you watch (When using the VPN you may be routing the stream through the office network potentially causing delays).

Please contact info@cgr.com.au for any further information to make a booking.

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